Supplementary Table1. Website-specific information for websites selling dextromethorphan tablets

Website	Brand A	Brand B	Brand C	Representative	Business name	Address	Telephone	Product price	Shipping fee	Payment timing	Delivery timing	Payment method	Return conditions
DX-1	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DX-2	-	✓	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DX-3	-	-	✓	✕	✓	✕	✕	✓	✓	✓	✓	✓	✓
n (%)	-	-	-	2 (66.7%)	3 (100%)	2 (66.7%)	2 (66.7%)	3 (100%)	3 (100%)	3 (100%)	3 (100%)	3 (100%)	3 (100%)

✓, information present on the website; ✕, information absent from the website; –, not applicable.

Supplementary Table2. Website-specific information for websites selling diphenhydramine tablets

Website	Brand D	Brand E	Brand F	Representative	Business name	Address	Telephone	Product price	Shipping fee	Payment timing	Delivery timing	Payment method	Return conditions
DP-1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-2	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-3	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-4	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-5	✓	-	-	✓	✓	✓	✕	✓	✓	✓	✓	✓	✓
DP-6	✓	-	-	✓	✓	✓	✕	✓	✓	✓	✓	✓	✓
DP-7	-	✓	-	✕	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-8	✓	-	-	✕	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-9	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-10	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-11	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-12	-	✓	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-13	-	✓	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
n (%)	-	-	-	11 (86.6%)	13 (100%)	13 (100%)	11 (86.6%)	13 (100%)	13 (100%)	13 (100%)	13 (100%)	13 (100%)	13 (100%)

✓, information present on the website; ✕, information absent from the website; –, not applicable.

Supplementary Table3.

Website-specific information on compliance with the Pharmaceuticals and Medical Devices Act for websites selling dextromethorphan tablets

Website	Brand A	Brand B	Brand C	Doctor/pharmacist consultation	Personal importation	Purchase quantity limit	Product name	Product photograph	Dose of active ingredient	Description of active ingredient	Potential side effects
DX-1	✓	-	-	✓	✓	✓	✓	✓	✕	✕	✕
DX-2	-	✓	-	✓	✓	✓	✓	✓	✕	✓	✕
DX-3	-	-	✓	✓	✓	✓	✓	✓	✕	✓	✓
n (%)	-	-	-	3 (100%)	3 (100%)	3 (100%)	3 (100%)	3 (100%)	0 (0%)	2 (66.7%)	1 (33.3%)

✓, information present on the website; ✕, information absent from the website; –, not applicable.

Supplementary Table4.

Website-specific information on compliance with the Pharmaceuticals and Medical Devices Act for websites selling diphenhydramine tablets

Website	Brand D	Brand E	Brand F	Doctor/pharmacist consultation	Personal importation	Purchase quantity limit	Product name	Product photograph	Dose of active ingredient	Description of active ingredient	Potential side effects
DP-1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-2	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-3	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓
DP-4	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✕
DP-5	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓
DP-6	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓
DP-7	-	✓	-	✕	✓	✓	✓	✓	✓	✓	✓
DP-8	✓	-	-	✓	✓	✓	✓	✓	✕	✓	✕
DP-9	✓	-	-	✓	✓	✓	✓	✓	✓	✓	✓
DP-10	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
DP-11	✓	-	-	✕	✓	✓	✓	✓	✓	✓	✓
DP-12	-	✓	-	✓	✓	✓	✓	✓	✕	✓	✕
DP-13	-	✓	-	✕	✓	✓	✓	✓	✕	✕	✕
n (%)	-	-	-	10 (73.9%)	13 (100%)	13 (100%)	13 (100%)	13 (100%)	10 (73.9%)	12 (92.3%)	9 (69.2%)

✓, information present on the website; ✕, information absent from the website; –, not applicable.